

# Quality Control Manager

Compensation	\$55,000 to \$65,000 Annually
Benefits Offered	Medical, Dental, Life, Vision
Employment Type	Full-Time

## **PURPOSE**

The Quality Control Manager is responsible for establishing, implementing, monitoring and maintaining systems and processes necessary to insure that our products meet acceptable quality standards and customer requirements. Providing direction, training and supervision to quality staff. Oversee inspection of tractors and implements received, identifying quality problems with products received from vendors and report significant quality issues. Investigate reported quality problems experienced by our customers. Follow up on plans to improve quality. Provide regular reports of quality related metrics to headquarters. This position reports to the Technical Director of LS Tractor USA, LLC.

## **ESSENTIAL DUTIES AND RESPONSIBILITIES**

- Establish and implement processes and procedures for inspecting incoming shipments of tractors and attachments to identify quality issues.
- Develop processes and procedures to identify and correct quality issues during the assembly process.
- Establish procedures for final inspection and testing of assembled tractors prior to shipping.
- Selecting, training and supervising quality inspectors and staff and monitoring their performance.
- Provide regular reports to headquarters of quality issues discovered and work with providers to improve quality of products.
- Investigate reports of quality issues from customers, work with Service, Sales and Warranty departments to resolve these issues.
- Provide regular reports to headquarters of off quality, warranty rates, quality issues and other quality related metrics

## **MINIMUM REQUIREMENTS**

- Four year degree in Mechanical Engineering, Mechatronics or similar field.
- Five years' experience in Quality Control.
- Ten years' experience with agricultural or construction machinery industries.
- Excellent verbal and written communications skills.
- Ability to interact with customers, suppliers and other departments in stressful situations.
- Ability to make independent decisions quickly concerning Quality issues.
- Excellent computer skills. Proficient in the use of computer programs including, but not limited to Word, Excel and PowerPoint.

**About LS Tractor USA LLC:**

While the LS Tractor name may be new to you, we have been building tractors for over 35 years. Our company began as part of the well-respected LG Group, a brand with a worldwide reputation for quality and customer satisfaction.

LS Tractor USA, and its tractor manufacturing parent LS Mtron, are member companies of the LS Group, among the largest corporations in South Korea with annual sales of \$30 billion. The LS Group has more than 100 subsidiaries and offices operating in over 25 countries around the world.

LS Mtron has won numerous design awards and has earned a reputation for building top quality, high value tractors. As a result, exports have been growing over 30% per year, making it one of the fastest growing tractor companies in the world. With nearly 50,000 tractors sold in North America, we continue to build the business on a strong foundation of high quality and customer service. LS Tractor USA recently won the Equipment Dealers Association's Dealers Choice Award for the third consecutive year.

LS Tractor USA, LLC is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, religion, color, national origin, sex, age sexual orientation, status as a protected veteran or status as a qualified individual with a disability.